#5

Attorney Docket No. SIEB017/01US

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Coker

Serial No.:

09/866,878

Examiner:

Not Yet Assigned

Confirmation No.: 4488

Art Unit:

2161 RECEIVED

Filed:

May 30, 2001

SEP 1 8 2001

For:

SMART SCRIPTING CALL CENTERS

Technology Center 2100

Commissioner for Patents Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT TRANSMITTAL

Enclosed is an Information Disclosure Statement and accompanying Form PTO/SB/08 for the above-identified patent application.

[x]	In accordance with 37 C.F.R. §1.97(b), no additional fee for submission of
	the IDS is required.

Π	In accordance	with 37	CFR	81 97(c)	also en	closed is:

- [] the fee of \$180.00 as set forth in 37 C.F.R. §1.17(p); or
- [] a statement as specified in 37 C.F.R. §1.97(e).
- [] In accordance with 37 C.F.R. §1.97(d), a statement as specified in 37 C.F.R. § 1.97(e) and the fee of \$180.00 as set forth in 37 C.F.R. §1.17(p) are also enclosed.
- [] Check No. __ in the amount of \$__ for the total fee is attached.
- [] Please charge \$___ to Deposit Account No. 50-1283 for the total fee. This paper is being submitted in duplicate.

Attorney Docket No. SIEB017/01US Serial No. 09/866,878 Page 2

The Commissioner is hereby authorized to charge any appropriate fees under 37 C.F.R. §§1.16, 1.17, and 1.21 that may be required by this paper, and to credit any overpayment, to Deposit Account No. 50-1283.

Dated: September 14, 2001

Cooley Godward LLP ATTN: Patent Group One Freedom Square Reston Town Center 11951 Freedom Drive Reston, VA 20190-5601

Tel: (703) 456-8000 Fax: (703) 456-8100 Respectfully submitted,

COOLEY GODWARD LLP

By:

Noel B. Whitley Reg. No. 42,22